

WHAT ARE TIER POINTS?

Tier point credits determine your tier level; they are different from reward points that are redeemable for rewards play. There are three distinct levels of membership: Base, Premier, and Elite.

HOW DO I EARN TIER POINTS?

When you play your favorite electronic games and table games using your Club Passport card you will be eligible to earn tier points that enable you to unlock the next level of tier benefits. Participating electronic gaming machines earn at the rate of \$10 played equals one tier point; non-participating electronic games will be marked. Tier points at table games will be earned based on the game played, average bet, and the duration of play.

HOW CAN I REACH PREMIER STATUS?

You must earn 5,000 tier points within a six month period to reach Premier.

Your tier point balance will reset to zero upon reaching Premier.

HOW CAN I REACH ELITE STATUS?

Once you've reached Premier status and your point balance resets to zero, you must earn an additional 15,000 tier points within six months to reach Elite.

Your tier point balance will reset to zero upon reaching Elite.

HOW DO I CHECK MY TIER POINT BALANCE?

Your tier point balance can be easily viewed from the iView touchscreen on your favorite electronic game, your My WinStar account, or any Players Club desk.

HOW LONG DO I ENJOY THE BENEFITS ONCE I REACH THE NEXT TIER LEVEL?

Once you get to the next tier level, you have six months to enjoy the benefits of that level. The expiration date is conveniently printed on your Club Passport card.

HOW DO I MAINTAIN MY CURRENT TIER LEVEL?

When you meet the tier point requirement for your current level within your six month qualification period, your level will remain the same and you will have until your expiration date to reach the point requirement for the next level. If you do not meet the point requirement for the next level before your expiration date, your level will remain the same, your tier balance will reset to zero, and your six month qualification period will start over.

If you do meet the tier point requirement for the next level before the expiration date printed on your card, you will be upgraded to the next level and your membership benefits will change to reflect your new level. You will then have six months to maintain or upgrade to the next tier level.

WHAT HAPPENS IF I DON'T EARN ENOUGH TIER POINTS TO MAINTAIN MY CURRENT LEVEL?

If you do not meet the tier point requirement to maintain your current level by the expiration date printed on your card, you will be downgraded one tier level, your tier point balance will reset to zero, and your membership benefits will change to reflect your new level. You will then have six months to maintain or upgrade to the next tier level.

WILL MY OLD CARD STILL WORK?

Yes, your card will still work on the gaming floor whether you upgrade, downgrade, or maintain your current tier level. However, if you have changed levels you will need to visit a Players Club desk or kiosk to get a new card that reflects your current tier level. It is also advisable that you get a new card with your updated expiration date if you have maintained your level.

A NEW LEVEL OF WINNING



WINSTAR WORLD CASINO AND RESORT TIER BENEFITS